# ANNUAL REPORT 2023





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2023

# **MISSION AND VISION**

MISSION

Sunshine Centres for Seniors is a non-profit organization providing social, recreational and health promotion day programs for seniors in the Greater Toronto Area. Our mission is to reduce social isolation, improve the health and well-being of older adults and to empower them to lead meaningful and connected lives in which they are engaged and participating in the community. Through our many centres including our Camp Sunshine program on Ward's Island, we are committed to providing inclusive, interactive, and accessible programs that make a difference in the lives of seniors, promoting independence, a sense of belonging to a supportive community, and fostering a sense of purpose in life.

VISION

Our team of committed volunteers and staff work together to ensure that every who participates person in our programs is treated with dignity and respect. The lives of our participants, our volunteers, and our staff are enriched through the fellowship, joy, and fun experienced at Sunshine Centres. We are proud of the work we do. We are rewarded by the knowledge that we make a difference to each other, to our participants, and to our communities.

We spread sunshine.

# **OUR VALUES**



# CARING

Compassionate, empathetic, friendly



# **INNOVATION AND EXCELLENCE**

Imagination and creativity, teamwork and striving for excellence



# RESPECT

Diversity, cultural values and beliefs, inclusiveness and fairness, promoting equality and upholding dignity



# ACCOUNTABILITY

Responsibility, transparency, honesty, confidentiality, integrity, and safety



# INDEPENDENCE

Autonomy and freedom of choice to participate however the seniors wish

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# **CO-CHAIRS' REPORT**

2023 was the year when we finally got back to normal after the COVID-19 pandemic. We provided a full slate of in-person programs and activities for seniors living in inner city neighbourhoods in downtown Toronto, and our Camp Sunshine program on the Toronto Islands operated in full swing in the summer. We also continued to offer virtual activities for seniors who still feel more comfortable participating from the safety of their homes.

Our in-person programs included: Sunshine @ Davenport at 250 Davenport Road: Rainbow Bridges and Rainbow Circle offered at 460 Jarvis Street; Sunshine @ Wellesley operating out of the Wellesley Community Centre: Seniors Drop-in at 84 Carlton Street; Seniors Space at 460 Jarvis Street; and Seniors Together: A Place for All, offered at 252 Sackville Street in Regent Park, and Sunshine in the East, offered at the East York Community Centre. This year we launched two new programs in Toronto Seniors Housing buildings in Toronto's east end and these programs are now serving 55 seniors each week, in particular Chinese Canadian seniors.

Our virtual programs included: a morning chat program, a weekly exercise program; an afternoon program featuring activities and guest speakers; a peer-led book club; a very popular evening bingo program and two "Sunshine After Hours" programs for our Bengali, Cantonese, and Mandarin-speaking seniors.

The most significant challenge we experienced this year arose from the dramatic increase in food costs. We engaged a local catering company to deliver meals to our programs on a biweekly basis with a grocery order on alternate weeks. Unfortunately, this arrangement proved too costly for our budget and we were forced to take a pause with providing meals in June. Thanks to the generous support of Canada Life, we were able to reintroduce meals later in the year.

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# **CO-CHAIRS' REPORT (CONT)**

We'd like to thank our staff, both program staff and management, for their continuing enthusiasm, energy, and hard work. We'd like to particularly thank Jacquie Buncel for her dedication to our seniors this year and over the past many years. Many thanks also to our volunteers who help in so many ways to supplement our staff and allow us to serve more seniors. Thank you to our fellow board members whose wise counsel helps us and Jacquie steer the organization through the ups and downs of managing a non-profit. We also would like to thank all of our funders, without whom we couldn't continue to operate. We greatly appreciate the support of all three levels of government (federal, provincial and municipal) and the United Way Greater Toronto, as well as the many private funders and foundations who contributed so generously this year. A very special thanks to our major private supporter for the past several years, the George C. Hunt Family Foundation, whose generous grant has allowed us to expand our programs and reach many more seniors.



# SUSAN ROLLER PRESIDENT AND CO-CHAIR

VEENA BALRAM 2ND VICE PRESIDENT AND CO-CHAIR



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# EXECUTIVE DIRECTOR'S REPORT

This year was a very successful one for our organization. We provided a full slate of in-person programs and activities for seniors living in inner city neighbourhoods in downtown Toronto. Our unique Camp Sunshine program for seniors from across Toronto was a great success this year with 68 groups bringing their seniors for an enjoyable day outing to the beautiful Toronto Islands. We also offered virtual programs including very popular bingo evenings and virtual activities in Cantonese and Mandarin for our Chinese Canadian seniors and in Bengali for our Bengali-speaking seniors. Our 2SLGBTQIA+ seniors enjoyed our Rainbow programs offered twice each week.

We completed the second year of our Ontario Trillium Foundation Grow project which gave us the opportunity to launch two new sites in Toronto Seniors Housing buildings in addition to the new site we started at the East York Community Centre in 2022. These programs took off during the year and are now seeing some of the strongest attendance of all of our sites. Through a second Ontario Trillium Foundation project, we promoted our programs to reach new seniors and we re-vitalized our volunteer program through lunch and learn events and mental health workshops. Through 6 pop-up outreach events and 7 outreach tables, we reached over 500 seniors in the community.

We concluded our participation in the City of Toronto's vaccination engagement project this year. Our final initiative consisted of hosting seniors' wellness events where seniors participated in activities such as pet therapy, chair yoga, and a spa day, along with obtaining health services such as blood pressure checks and vaccines. This project gave us the opportunity to develop new partnerships with other organizations and to increase our profile in the community.

Approximately 1,000 seniors participated in our many activities in 2023 with 9,075 visits to our programs over the course of the year.

# EXECUTIVE DIRECTOR'S REPORT (CONT)

The dramatic increase in food costs and inflation created financial pressures which we struggled with this year. A decrease in our government funding, in particular for our summer employees at Camp Sunshine, also resulted in some financial challenges.

Thank you to our funders from all three levels of government, United Way Greater Toronto, and the many foundations and individual donors which give us the opportunity to make an enormous difference in the lives of seniors. I am deeply grateful to the George C. Hunt Family Foundation for their incredible dedication and generosity to Sunshine Centres for this year and so many other years. I would like to express my thanks and appreciation to our staff team for all their efforts this year. They bring so much joy to our seniors every year! Thank you to our Board of Directors for your support and leadership, especially our two Co-Chairs, Susan Roller and Veena Balram for always being there to offer their wise words of encouragement and guidance.



JACQUIE BUNCEL EXECUTIVE DIRECTOR

# **OUR TEAM**

## **ADMINISTRATIVE AND PROGRAM STAFF**

**Jacquie Buncel** Anita Bloom **Edil Bustamante** Jaclvn Palmer **Michelle Albert** Zuzanna Kukulka Cristiani De Oliveira Dias **Rhea Singer Sergio Jaime Alvarez** Sandy Chan Martin Haffengen **Tina Kakavand** Victor Li Wai Tat Lorraine Pearson Lanie Piluden Jada Smith Simin Amini **George Anthony Cortis** Leong Ming Chan Mahye Choudhury **Glenn Sevillo Afsana Chowdhury** Irene Gabinet Anne McGrath Amanda Faraldo **Maria Ferrer Chelsea Pradenas Rosario Gallardo** 

Executive Director Associate Executive Director Finance Manager Program and Special Events Manager **Program Supervisor** Special Events and Engagement Specialist Community Development, Office/Volunteer Coordinator Communications Coordinator Program Coordinator **Program Coordinator Program Assistant Program Assistant Program Assistant Program Assistant Program Assistant** Program Facilitator, Bengali Programs Program Facilitator, Rainbow Programs Banking Assistant Summer Student Summer Student Summer Student Placement Student, Rainbow Programs, Social Service Worker, George Brown College



# **OUR TEAM**

# **BOARD OF DIRECTORS**

Susan Roller John O'Connor Veena Balram John Wallace Jason Gaiotto Kevin Workentin Yona Frishman Hrishikesh Navare

President, Co-Chair 1st Vice President 2nd Vice President, Co-Chair Secretary Treasurer Director Director Director



# VOLUNTEERS

Sunshine Centres for Seniors is grateful for our volunteers' unwavering dedication and commitment to our seniors and community. Thank you to all of our volunteers for continuing to support and bring sunshine to our seniors.

AARON MULLER ALAN GOTI IB ALEX MINOS ANANYA VISWANATHAN ANDRE KHUNE ANGEL FORGACS ANNA BASU ANNETTE O'CONNOR AOEELAH PATEL **BAHIA DOUF** BARBARA CENTER **BARRY CAVEN BETSY CANFIELD** BHAVNA I AI WANI **BROOKE USZYNSKI** CHRISTINE KOBLIC DARI ENE HOPPER DIANA VAZQUEZ

DIANNE YANEFE FLAINF MARGARFT WADDELL EDMUND AREVALO FAREEDA YASMEEN HARPREET SETHI **HELGA HUMPHREYS** HUA (JESSIE) YU JAN FADIF JEEE SCHMIDT JOAN WILLIAMS JOHN CORSO JORDAN THERIAULT KAREN HERSEY **KEVIN POOK** LAURA DERECH LAURIE (LAURENE) YOUNG LINDA CLOWES **NEIL MUDDE** 

ODETTE CASTELLO PAUL COLLINS MIKE WARREN-DARLEY ROLANDE HERMAN ROWAN SHEPPARD SANDY KRZYZANOWSKI SHAHEEN KAUSER SHIRLEY WELDON SONJA BROCK STEVE FISTELL SUSAN JANE MCLAREN SUSEL LEON LIMA TRACY TURNER TRINI FILLON

## **VOLUNTEER RECOGNITION**

## **3 years of service**

HRISHIKESH NAVARE

**BARRY CAVEN** 

**5 years of service** 

SANDY KRZYZANOWSKI YONA FRISHMAN



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# **IN-PERSON PROGRAMS**

# CAMP SUNSHINE

In 2023, Camp Sunshine on Ward's Island brought joy to our seniors with five exciting community events, including our Intergenerational Rainbow Pride Festival, Strawberry Festival, 50's Sock Hop, Mosaic Fall Harvest Festival, and a Xenia Concert. Fun and connection filled the air, creating cherished memories for all.



We provided a comprehensive program with 57 camp sessions, welcoming 68 community groups, retirement homes, and long-term care facilities for lively day outings at our cottage-like centre. Activities ranged from golf cart rides and sing-a-longs to gentle fitness sessions, nature walks, crafts, games, and socializing opportunities. A total of 650 seniors actively engaged with Camp Sunshine, contributing to a robust summer attendance of 1,130 visits.

# ANNUAL REPORT

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# ST. JAMES TOWN





# HIGHLIGHTS

## **460 Jarvis Street**

- 675 Total Visits
- 97 Unique Participants

## **84 Carlton**

- 435 Total Visits
- 50 Unique Participants

## Wellesley Community Centre

- 325 Total Visits
- 54 Unique Participants

Jewelry Making with Shirley Weldon DIY Art Projects with Irene Gabinet Outings to Maple Leaf & Allen Gardens

The St. James Town Program for Seniors offers a wide range of social, recreational, and health promotion activities tailored for low-income, racialized, and 2SLGBTQIA+ seniors. Our diverse programming encompasses gentle exercise, discussion groups, music, arts and crafts, educational workshops, games, brain trivia, holiday celebrations, outings, intergenerational activities, refreshments, and nutritious meals. By fostering social connections and providing enjoyable and meaningful activities, our program creates a vibrant space where seniors from diverse backgrounds can engage and thrive.

## ANNUAL REPORT

# **RAINBOW PROGRAMS**

# **HIGHLIGHTS**

## Community One Foundation Project which achieved the following goals:

- Cultivated social connections and improved wellness for 2SLGBTQIA+ seniors.
- Outings to 2SLGBTQIA+ owned or friendly venues, including cultural exhibits such as the Queer Art Exhibit at the Lakeshore Grounds Interpretive Centre and the Keith Haring Exhibit at the AGO.
- Drew BI-POC 2SLGBTTQIA+ seniors to Sunshine Centres through inclusive activities.
- Offered diverse dance workshops, blending physical activity and cultural enrichment across ballet, contemporary, line, ballroom, Broadway jazz, Japanese, and Jewish folk styles.
- Enjoyed wellness events covering pet therapy, beauty therapy, digital literacy, and sexual health discussions.

# 975 Visits 110 Unique Participants

Our Rainbow programs tailored for 2SLGBTQIA+ seniors continued to thrive in 2023 with dynamic conversations, creative arts and crafts, and enlightening educational workshops. These inclusive programs provide a safe space for 2SLGBTQIA+ seniors to connect, share experiences, and create deep bonds while participating in activities like games, trivia, light exercise, and community outings.

# ANNUAL REPORT

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# SACKVILLE

#### Seniors Together: A Place For All

We inaugurated the Sackville site in 2014 in response to a request from Bengali seniors in TCHC buildings who were barriers experiencing language to participating in social and recreational programs. The program has grown to serve many diverse seniors, in particular Chinese-Canadian seniors within the community. The Sackville Program is now thriving with a sense of social connection, health and wellness.



# requests

677 Visits **47 Unique Participants** 

# DAVENPORT Sunshine@Davenport

Sunshine programs at 250 Davenport commenced in 2016 following community for enhanced social and recreational offerings. Over the past six vears, the initiative has evolved into a dynamic senior hub, offering a diverse array of health and wellness activities and fostering meaningful connections among participants. Davenport boasts a bustling sense of community, fun and social activity.



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# SUNSHINE IN THE EAST

# 2000 Visits 285 Unique Participants

# HIGHLIGHTS:

- Sharing Sessions on various Health Topics
- Sing-a-long with Amber
- Halloween Party 📕
- · Joining a Winter Wonderland Luncheon
- 2 Chinese Music Instrument Performances by Emily
- Mid-Autumn Festival Celebration

# **80 DANFORTH · EAST YORK CC · STRATHMORE**

To address the need for seniors services in Toronto's east end, we launched a new initiative in 2021, made possible by a generous grant from the Ontario Trillium Foundation. Sunshine in the East offers activities at 2 Toronto Seniors Housing Buildings and at the East York Community Centre. This project provides seniors in the east end of the city with opportunities to gather, socialize, engage in enjoyable activities, and participate in exercise programs, fostering a sense of community and well-being. Throughout the year, we were able to serve and support 285 seniors through 2000 sessions.

# ANNUAL REPORT

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# VIRTUAL PROGRAMS

We continue to offer virtual programs for seniors who feel more comfortable participating from their own homes. Our virtual activities include Virtual Bingo with prizes, Coffee/Tea/Sunshine Morning Chats, a Book Club, Recorder Lessons and Gentle Exercise.





# **Eric's Tablet**

Eric's Tablet

# **SUNSHINE AFTER HOURS**

X Sunshine Centres

Our Sunshine After Hours virtual programs cater to our Bengali, Mandarin, and Cantonese-speaking community members. Led by staff fluent in these languages, our evening and weekend sessions offer social connections, engaging activities and community involvement.



# TREASURER'S REPORT

Sunshine Centres for Seniors continued to deliver our many programs and projects this year despite encountering some financial challenges. Revenue was 5% lower in 2023 compared to 2022 leading our expenditures to decline by 4% compared to 2022 as well. One unexpected challenge was a 11% decrease in our grant revenue, mainly related to summer positions for our Camp Sunshine program. Other financial pressures consisted of rising food costs and wage inflation which affects our ability to provide meals and services for our programs. We used flexibility and creativity to adapt to these financial challenges so they would not significantly impact our programs.

We ended the year with a deficit of \$3,005 which was taken out of our Operating Reserve Fund. We would like to express our gratitude to the George C. Hunt Family Foundation for their very generous contribution this year. Their support allowed us to offer our many programs for isolated seniors, to re-vitalize our volunteer program, develop new partnerships, and to promote our programs in the community. Thank you to the many foundations, corporations and individuals that contributed generously this year, including Canada Life, The Catharine Maxwell Meighen Foundation, Community One Foundation, and the Tippet Foundation.

The Ministry of Seniors Affairs and Accessibility supported us with operating grants for our Seniors Active Living Centres and special grants for pilot program activities for the seniors and administrative support services.

# TREASURER'S REPORT (CONT)

We continued to provide the Sunshine in the East project as well as an outreach and volunteer development project, both funded by the Ontario Trillium Foundation. As always, we greatly appreciate the support from the City of Toronto and the United Way Greater Toronto for our programs and services.

We would like to express our thanks to our government and community partners who provide space for our programs: Toronto Community Housing Corporation, Toronto Seniors Housing Corporation, and the City of Toronto.

We expect further uncertainties over funding as we adapt to increased financial pressures resulting from rising inflation. Given this uncertainty, we continue to look for muchneeded support to maintain our services and meet our growth goals when our services and programs are most needed. We are managing our program costs accordingly and we have strategies in place to maintain our fundraising revenue to help support our programs and services.

I would particularly like to thank the staff for their diligent, accurate and thoughtful work preparing these reports and our underlying financial records.

JASON GAIOTTO TREASURER, CPA, CA

This Annual Report presents the financial statements in an abbreviated form. The Board of Directors and management of Sunshine Centres for Seniors are committed to ensuring that the financial operations and results are presented in a clear, understandable and transparent manner. If desired, copies of the full financial statements, audited by HS & Partners LLP, may be obtained from Sunshine Centres' administrative office.

## ANNUAL REPORT

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# **SUPPORTERS**

Sunshine Centres for Seniors recognizes those who supported our organization in 2023. This generous support has made it possible for us to respond to our seniors' needs and create an inclusive, supportive and engaging community for older adults across the Greater Toronto Area.

#### **SPECIAL THANKS TO:**

GEORGE C. HUNT FAMILY FOUNDATION

#### **FUNDERS:**

EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA MINISTRY OF SENIORS AND ACCESSIBILITY ONTARIO TRILLIUM FOUNDATION THE CITY OF TORONTO UNITED WAY GREATER TORONTO AND ALL WHO DONATED TO UWGT ON OUR BEHALF

## **MAJOR DONORS:**

#### \$5,000 and over

COMMUNITY ONE FOUNDATION CANADA LIFE ASSURANCE COMPANY THE CATHERINE AND MAXWELL MEIGHEN FOUNDATION TIPPET FOUNDATION

## \$2,000 and over

CGI ISMC INC. KEVIN MAISONVILLE GEOFFREY RYTELL NATHAN AND LILY SILVER FOUNDATION THE YONA & ZEV FRISHMAN ENDOWMENT

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# **SUPPORTERS CONTINUED**

## **BENEFACTORS:**

## \$1,000 and over

CHUM CHARITABLE FOUNDATION CIBC ANGELA FJASTED ANNA KAVANAGH

## **SUPPORTERS:**

## \$500 and over

RINA DAS JASON GAIOTTO ROGER JACKSON SUSAN ROLLER JOHN WALLACE KEVIN WORKENTIN

## **FRIENDS:**

## \$50 and over

VEENA BALRAM GILLIAN BARTLETT JEFF SCHMIDT MARGARET FOLEY JANICE CUDLIP SABRINA MIRABELLI ANNE POWELL NANCY CARRUTHERS TRACEY EADIE-BROWN HADI JAHANSHAHI **MIN ZHANG KABIR BAJAJ** SANAZ GHARAVI PARIKSHIT RALHAN **QIN OUYANG** SONIA LINHARES IDA ESGUERRA **RICKY LEUNG KINGSLEY SZETO** 

FEODOR PLOUJNIKOV LIAN YING JENNY WANG **KYLLE BALBIDO** CHELSEA JAMES PAUL LAM **ROXANNE NICOLAI ROLLON** JACLYN PALMER CADAMBI SRIRAM ANDRE MACHADO FRANK MOENS MONICA DOEDENS MARK HINCHCLIFFE FRAN TURNER MICHAEL MCAULEY NATALIA SHIELDS SHEILA BLOCK DAVID BOROWSKY **KELLIE SCOTT** FRANCES LACOMBE

LAURA NUSSEY CAROLYNNE VEFFER SOURABH SHAH SONIA BROCK MARY HOFSTETTER LUCIANA DIAS LO FINE RACHAEL WORDEN SHI OMIT SEGAL SRINIVASA RAO IJJADA **BELLA WONG RESHMA KHAKIAN ROSS LYNCH** SIMONE CASTELLO SMRITI DHAWAN MARIA RIO WENDY YEUNG

#### Statement of Operations

#### Year ended December 31

		2023		2022	
REVENUES Grant Revenue, Schedule 1 Unrestricted donations	\$	477,936 292,768	\$	529,433 303,978	
Participants' contributions and fundraising Interest income	_	18,592 8,063		7,503 622	
	-	797,359		841,536	
EXPENDITURES					
Program Costs, Schedule 2 Administration Costs, Schedule 3	_	716,425 83,939		749,822 84,773	
	_	800,364		834,595	
(DEFICIENCY) EXCESS OF REVENUES OVER EXPENDITURES	\$	(3,005)	\$	6,941	

#### SUNSHINE CENTRES FOR SENIORS

## Statement of Changes in Operating Fund

#### Year ended December 31

		2023		2022	
OPERATING FUND - BEGINNING OF YEAR	\$	18,033	\$	11,092	
(DEFICIENCY) EXCESS OF REVENUES OVER EXPENDITURES	_	(3,005)		6,941	
OPERATING FUND - END OF YEAR	\$	15,028	\$	18,033	

#### Grant Revenue

#### Year ended December 31

	2023	2022
Federal Government Federal Summer Career Placement Grant New Horizons for Seniors Program Grant Provincial Government Ministry of Seniors Affairs and Accessibility Operating Funding Ministry of Seniors Affairs and Accessibility Pay Equity Ministry of Seniors Affairs and Accessibility Special Grants Ministry of Seniors Affairs and Accessibility Community Grants Program Ontario Trillium Foundation Summer Experience Program Older Adult Centres Association <u>City of Toronto</u> Community Services Partnership Grant		400       85,400         341       13,341         521       40,000         595       30,255         562       124,493         312       -         500       -
Downtown East Vaccination Engagement and Communications Coordination Funding <u>United Way of Greater Toronto</u> Base Allocation		500         69,362           330         79,115

#### **Program Costs**

#### Year ended December 31

	-	2022	
\$ 56,192 334 45,829 68,703 9,305 8,133 27,407 1,313 16,371 7,433 457,923 2,947 2,482 6,193 3,253 2,607	\$	59,487 3,346 93,511 37,249 9,004 10,413 33,373 1,071 16,059 16,390 447,374 1,606 3,053 9,737 3,692 4,457	
• •	334 45,829 68,703 9,305 8,133 27,407 1,313 16,371 7,433 457,923 2,947 2,482 6,193 3,253	334 45,829 68,703 9,305 8,133 27,407 1,313 16,371 7,433 457,923 2,947 2,482 6,193 3,253 2,607	

#### Schedule 3

#### SUNSHINE CENTRES FOR SENIORS

#### Administration Costs

#### Year ended December 31

		2023		2022	
Association dues and conference fees Employee benefits Office supplies and postage Professional services Publicity and fundraising Rent and security Salaries Telephone Utilities	\$	1,578 6,244 4,241 11,704 1,313 5,457 50,880 1,654 868	\$	1,217 6,610 2,311 14,984 1,071 5,353 49,708 2,034 1,485	
	\$	83,939	\$	84,773	

# THANK YOU FOR AN AMAZING YEAR!







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